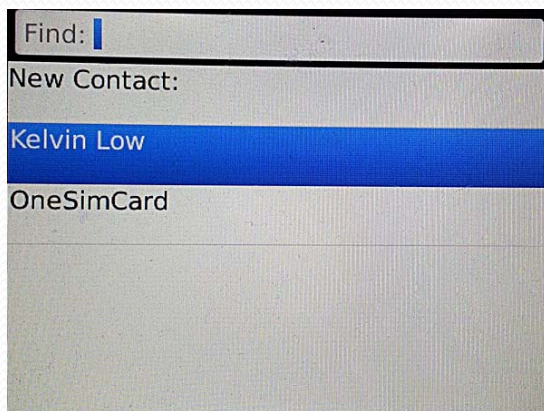


# GlobalSim

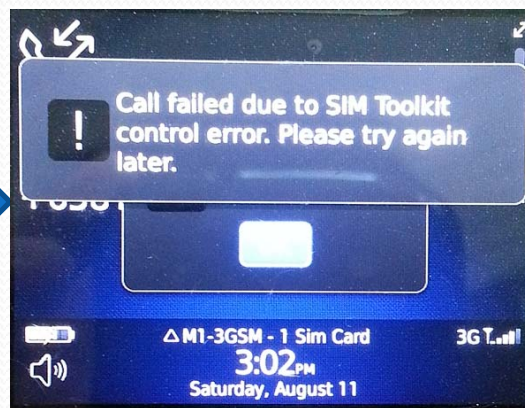
Quick Guide  
BlackBerry

by Brightline Communications Pte Ltd

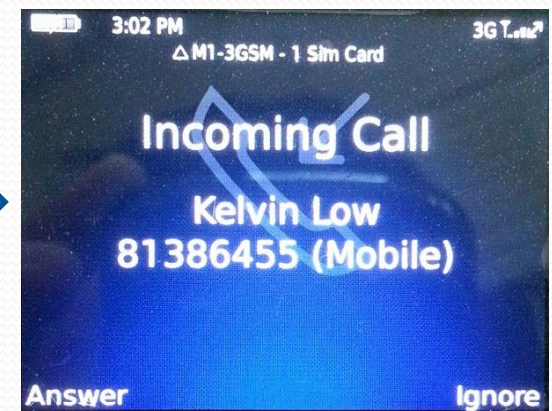
# Making calls: Part 1



Make call as per usual (e.g. from phone book or dialer)



Ignore 'Call Failed' message



Pickup incoming call. Your call will then be connected.

**Customer Service Hotline: +65 6336 2421** if you have any questions



# Making calls: Part 2

Make sure that you have set Smart Dialing to Singapore

How to set

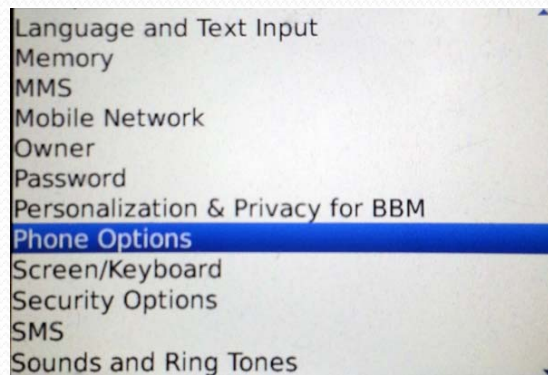
1. Go to Options
2. Select Phone Options
3. Select Smart Dialing
4. Set Country Code to “Singapore (+65)”
5. Set National Number Length to “8”
6. Save and Exit

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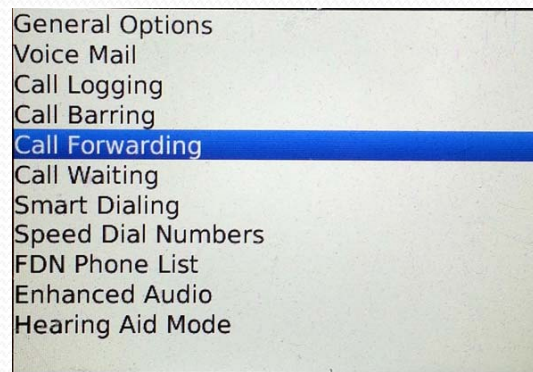
# Receiving Calls

To divert calls from your local mobile to the GlobalSim, follow the below steps

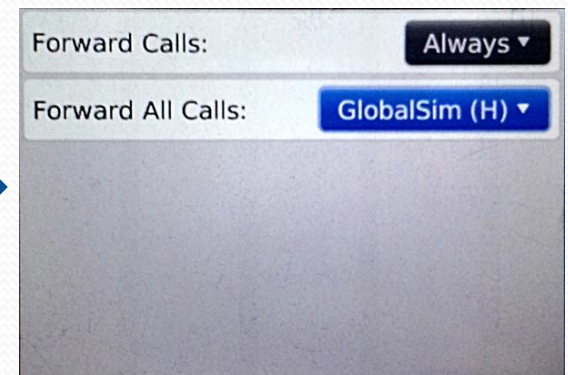
\* Please take note that this should be done BEFORE you leave the country



go to Options>Phone Options



select Call Forwarding



1. Set Forward Calls to 'Always'
2. Forward calls to GlobalSim Number

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# SMS

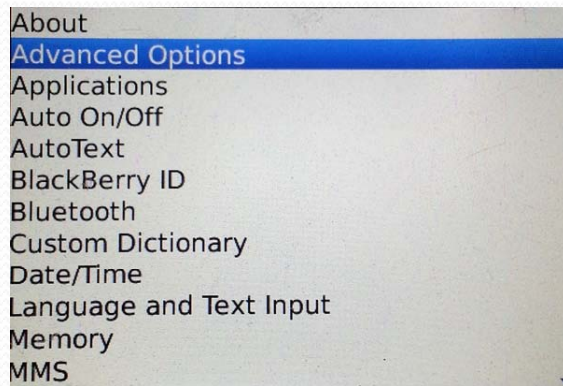
- Sending SMS as per usual
- Receiving SMS as per usual
- \* The GlobalSim number will be reflected on your recipient's phone



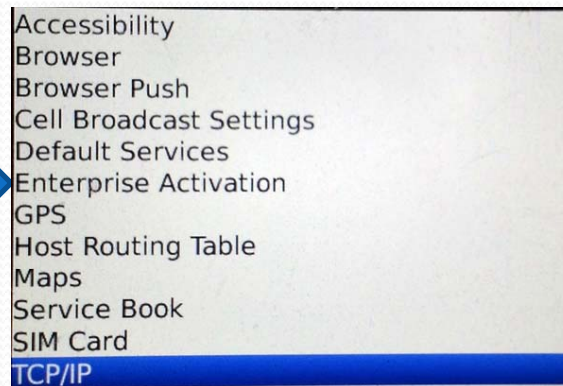
# Data Roaming Configuration

**Important:** Download an alternate Internet Browser to surf on BlackBerry.

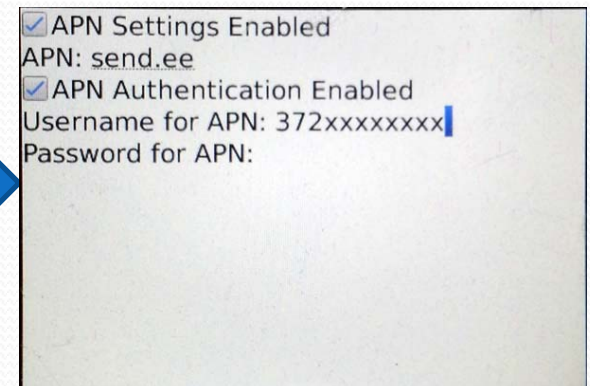
e.g. Opera Browser <http://www.opera.com/mobile/download/blackberry/#active>



go to Options>Advanced  
Options



select TCP/IP



1. Enable APN settings
2. Key in "send.ee" for APN
3. Enable APN Authentication
4. Username is your GlobalSim number
5. Password leave blank

**Customer Service Hotline: +65 6336 2421** if you have any questions