



Terms and Conditions

1. Brightline Communications Ptd Ltd (hereinafter referred to as Brightline) reserves the right to approve or reject the continuity of use of Brightline GlobalSim Services by the Customer.
2. By continuing to use the service provided by Brightline, the Customer is deemed to have accepted and agreed to be bound by the terms and conditions.
3. The Customer shall promptly pay Brightline all the Fees and Charges and any other sum due or payable to Brightline on the due date with respect to the provision of the Service without any set-off, counterclaim, deduction or withholding whatsoever.
4. The Customer shall promptly check and verify the accuracy of each bill, and notify Brightline in writing of any error, inaccuracy or discrepancy with respect to any amount, item, entry or matter stated therein. The Customer shall promptly provide Brightline with all the information and assistance reasonably requested by Brightline to investigate and verify any such assertion by the Customer.
5. In the event that the Customer disputes any amount stated in the bill and intends to withhold payment of the amount, the Customer must give Brightline a written notice of such dispute before the due date and must state in such notice the grounds and reasons for such dispute. Notwithstanding any such dispute, the Customer shall make payment of the charges or amount of the bill to Brightline that are not in dispute.
6. In the event that upon investigation of the dispute, such withheld amount is payable by the Customer, the Customer shall pay interest, as stated in clause 7, on the withheld amount from the date the amount is due until the date of payment.
7. It is agreed that Customers will undertake to settle all bills promptly by the due date, failing which interest of 1% per month will be levied on the outstanding amount, subject to a minimum fee of S\$5.00.
8. A Customer who pays a bill and subsequently chooses to dispute any amount, item, entry or matter stated therein, must give Brightline a written notice of such dispute not later than one year from the date of the bill.
9. Brightline reserves the right to suspend or terminate service(s) provided to the Customer if payment has not been received by Brightline after the payment due date. The Customer can avoid the suspension or termination of service(s) provided by effecting payment for the total or the undisputed portion of the invoice within the due date indicated in the suspension or termination notice.
10. Customer shall solely be responsible and liable and shall indemnify and keep indemnified Brightline and/or its agents against all losses and liabilities caused by customer when using Brightline services.
11. The Customer shall use the service in accordance with the directions of Brightline from time to time and Brightline shall not be liable for any losses, damages, claims, liabilities, costs or expenses suffered or incurred by the Customer resulting from the failure by the Customer to do so.
12. This Agreement is governed by and shall be construed in accordance with the laws of Singapore and the parties hereto submit to the exclusive jurisdiction of the courts of Singapore.